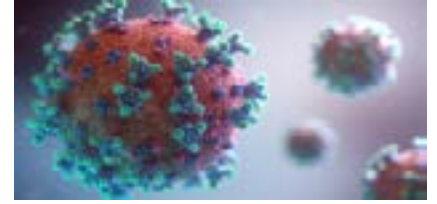


COVID-19 SCREENING AND CARE COORDINATION

As our world faces pandemics, demonstrated by the COVID-19 outbreak, the need for telemedicine is at its peak – and the need to treat humans quickly and accurately has become acute. TeleHealth Suite utilizes our proprietary codebase and software to provide unique services.



TeleHealth Suite (THS) can assist in controlling and curtailing the COVID-19 outbreak, along with any other infectious diseases that affect people. The data collection from all of these interactions can be aggregated through the TeleHealth Suite software to provide insight into both disease spread, and best practices in diagnosis and treatment.



TeleHealth Suite provides simple, scalable access to all aspects of connected care that traditional in-person healthcare cannot provide.

The software is HIPPA (patient information protection) and HL7/GDPR (data protection standards) compliant and is cloud-based for use in any web browser, along with having both Apple and Android App versions available.

The TeleHealth Suite headquarters in Pittsburgh houses a staff of developers, IT specialists, and implementation experts to continuously improve the software and assist in its deployment in physician offices, hospitals, care clinics, urgent care centers around the USA and internationally.

Components provided by Telehealth Suite



High Touch Virtual Care Center
 Focused on patient experience and patient engagement, it offers multi-layer telecommunications support through voice, video, chat, email or text, with multiple human touchpoints.



Collaborative Evidence-Based Care
 Our people and technology drive and support current care protocols to address gaps in the care continuum and augment healthcare providers to meet those who need care where they are, expanding access through high quality, timely interactions.



Remote Patient Monitoring and Interaction
 Using artificial intelligence-driven analytics, the system offers decision support for care providers to manage and deliver personalized care for the patients using objective (biometric capture data) and subjective (video visits and questionnaire responses) assessment to drive decision-making.



HIT Interoperability
 Built with HIPPA compliant architecture, it offers the framework to integrate and connect to other health management systems. Our software platform is completely agnostic, and can integrate with any other software (EMR, PIMS) or hardware (smart watches, pulse oximetry sensors, digital thermometers).



TeleHealth's Role during COVID-19 Pandemic

TeleHealth Suite is focused on improving the delivery of precision digital health for people, anywhere and anytime. THS can also provide point-to-point medical services such as connections to specialty care, emergency triage and advice, doctor visits from home for patients.

Our technology also exists to **monitor people from afar more closely**, to provide proactive interventions when people with chronic conditions or with an infectious disease are at higher risk of complications in their illness.

The TeleHealth Suite team also staffs a **Virtual Care Center** with clinical and support staff to monitor those people who are at higher levels of risk and response with intervention and coordination if progression of disease or relapse is noted.

The THS Virtual Care Center has been designed to provide the necessary technology and human capital to augment health care delivery and foster its utilization. What sets us apart in the use of telehealth technology is to offer **virtual care centers with smart and balanced capacity management** in a hybrid medical and commercial business model designed specifically for your needs.

We can support any level of communication needed from call center support, to case worker and case manager coordination, to full-scale medical emergency response, and even public health resource coordination.

This allows the THS Virtual Care Center to scale and serves your patient population with faster and greater cost efficiencies.

Remote Patient Monitoring protocols have already been proven and are in place for conditions such as Diabetes, Congestive Heart Failure, and Opioid or other drug addiction, Asthma, Chronic Renal Disease along with monitoring elderly people for falls and other health problems.

However, the COVID-19 outbreak has opened another opportunity for Remote Patient Monitoring in the Virtual Care Center. For example, **more patients or those suspected of being infected can be monitored from home**. This is also a way to keep those with compromised immune systems or co-morbid chronic health conditions out of the hospital, where infection risk is higher.

The Virtual Care Center can reduce community exposure to disease by monitoring a variety of data points and checking in virtually on those that are self-isolating at home. Communicating through the OHS software platform also provides the opportunity to communicate occurrence of disease and allows public health officials to act more quickly and efficiently than traditional communication means.